

## **Policies**

### **Length of Stay Policy:**

Summer Weekly rentals are Saturday to Saturday for 2-bedroom cottages and Cottage #7, Sunday to Sunday for 1-bedroom cottages and the Kawartha Suite. You can enjoy some flexibility with stays of less than one week or 10 days where available.

2-night minimum on weekends and in winter unless otherwise advertised or as available.

### **Check-in and Check-out Policy:**

From September to May we can be flexible with our check-in and check-out times within reason if given advance notice. Otherwise a charge will be applied for check-ins earlier than 4:00 PM and for check-outs later than 10:00 AM.

### **Deposit and Cancellation Policy:**

A deposit of \$300 per unit is required at time of reservation by VISA or MasterCard. Balance is due upon arrival after check-in. Deposits will be refunded on cancellations received 60+ days prior to reservation, subject to a \$75 cancellation fee per deposit.

If the cancellation occurs within 60 days of the reservation, the deposit is non-refundable but can be applied to another reservation **made at the time of the cancellation** for a stay within the next 12 months. **Deposit will be forfeited if subsequent reservation is cancelled.**

Guests wishing to depart before their reserved date of departure will not receive a refund for unused days.

Cash, Debit Cards, Travelers Checks, VISA and MasterCard accepted.

### **Visitors Policy:**

Our guests may entertain a maximum of 2 visitors per day from 12:00 PM to 8:00 PM. A charge of \$25 per person per day will apply to any visitors beyond the maximum.

### **Pet Policy:**

Pets are welcome at Lake Edge and must be under control at all times whether on- or off-leash. Our 12.5 acres provides ample room for walks. There is a charge per pet per day (unless specified otherwise). We support the Lakefield Animal Welfare Society and other animal shelter/rescue organizations with a portion of our pet fees. Please pick up after your dog on the lawns, walking trails and parking areas. Do not allow your pets on the beds or sofas/couches as you will incur a supplementary cleaning charge of at least \$100 if there is evidence of dog hair or foot prints on the bedding or upholstery. Do not leave your pet alone in the cottage or Kawartha Suite unless the dog is crate trained and you can guarantee

that he/she is not a barker. If you require a dog-sitter we will be happy to refer you to one nearby.

The maximum number of pets per unit is 2 or per our discretion. We welcome socialized dogs that are friendly with people and other dogs. If your dog is territorial and barks at anything that moves, it will be best to leave him/her in the comfort of your home with a qualified pet sitter so you can truly relax and enjoy the peace and quiet at Lake Edge.

Please ensure your pet is vaccinated and protected against rabies and kennel cough.

**Smoking Policy:**

All accommodations are smoke free. Our smoking guests must smoke outside, no exceptions. If evidence of smoking is found, a \$500 cleaning charge will be applied to your account.

**Group Bookings Policy:**

Any reservation for 2 or more units will be classified as a group booking and a non-refundable deposit of 50% will be required to confirm the reservation. Call **1-705-652-9080** for further details and eligibility.

**Privacy Policy:**

All information gathered about our guests is strictly for the internal use of Lake Edge Cottages. Lake Edge Cottages may use this information for internal marketing studies and may use it to contact past customers/prospects from time to time, if there is information about Lake Edge Cottages or the surrounding area that we feel may be of interest. We do not share or sell this information to any outside individuals or organizations. If a customer/prospect wishes this information removed from our records (other than our copy of the guest registration or boat rental agreement), please inform us or unsubscribe from our electronic newsletter.